

AT Onboard newsletter

Auckland Zoo Family Pass Giveaway

Terms and conditions

Zoo Family Pass Giveaway (the 'Promotion')

Terms and conditions

1. By entering the Promotion entrants agree to be bound by these terms.
2. Entry is open to people aged 16 years or older until the last day of the Promotional Period, who are residents of Auckland Council region.
3. To enter the Promotion, the eligible person must complete the giveaway form that will be sent via the April edition of the Onboard email newsletter.
4. The Promotion runs from 9am Thursday 30 March to 11.59pm Thursday 20 April 2023 ('Promotional Period').
5. AT reserves the right, at any time, to verify the validity of entries and entrant eligibility and to disqualify any entrant who submits an entry that is not in accordance with these terms or who tampers with the entry process.
6. Entries which include partial information, or are submitted by fraudulent means, are invalid.
7. The promoter is Auckland Transport, 20 Viaduct Harbour Avenue, Auckland Private Bag 92250, Auckland 1142. Employees and family members of AT are not able to enter the Promotion.
8. The prize consists of 1x Family Pass to Auckland Zoo, which includes 2x Adult Tickets and 2x Child Tickets.
9. The Prize draw will take place at 11am on Friday 21 April 2023. The winners will be drawn at random from all eligible entries received during the Promotional Period, following which the winners will be contacted via email or mobile to arrange delivery of the Prize.
10. If the winner does not wish to accept the Prize or if contact is not able to be made with the winner within 3 days of the Prize draw, the winner will be deemed to have forfeited the Prize and a new winner will be drawn by AT.
11. If any advertised Prize (or part of the Prize) is unavailable, AT, in its discretion, reserves the right to substitute the Prize (or that part of the Prize) with a prize of equal or greater value and/or specification. The Prize is not transferable, exchangeable or redeemable for cash.
12. The Prizes are subject to terms of use of the companies supplying the Prizes.
13. Any expenses (including but not limited to travel, accommodation, food and beverage) incurred in relation to accepting or using the Prize is the responsibility of the winner.

14. To the extent permitted by law, AT and its associated agencies are not liable in any way (including, without limitation, in negligence) for any loss, damage or injury (including indirect and consequential loss) suffered or sustained in connection with participation in this Promotion or the use of the Prize.
15. Nothing in these terms is intended to exclude, restrict or modify a consumer's rights under the Consumer Guarantees Act 1993.
16. AT, in its sole discretion, reserves the right to cancel or modify the Promotion or any part of it if fraud, technical failures or any other factor beyond AT's reasonable control adversely affects AT's ability to conduct the Promotion or part of it as contemplated in these terms. Any cancellation or modification to the Promotion will be notified on [AT's website](#).
17. AT takes no responsibility for lost, damaged, misdirected, late, illegible or incomplete registrations or entries, incorrect or inaccurate transcription of entry information, or for any human error, technical malfunctions, lost/delayed data transmission, omission, interruption, deletion, defect, line failures, failures of computer equipment or software, inability to access telecommunications network services, corruption of any format holding an entry, failure of the winner to collect the Prize or any other error or malfunction.
18. AT's decisions on all matters relating to this promotion are final and no correspondence will be entered into.
19. AT receives and holds personal information in accordance with its Customer Privacy Policy which can be found [on the AT website](#). All personal information provided by entrants will be held by AT and will be used to conduct the Promotion in accordance with these terms. Under the Privacy Act 1993 entrants have the right to access and correct their personal information.